



DEPARTMENT OF PUBLIC HEALTH

Emergency Medical Services Agency

Kathleen Grassi, RD, MPH
 Director of Public Health
 LEMSA Director, Ex-Officio

Ajinder Singh, MD CPE
 EMS Medical Director, Ex-Officio

James Clark, MICP
 EMS Administrator, MHOAC

Emergency Medical Care Committee July 6, 2016

Department of Public Health Auditorium
 260 East 15th Street, Merced
 12:00 PM

MEMBERS

Jerry O'Banion, Chairman
 Board of Supervisors
 Timothy Livermore, MD
 County Health Officer
 Mark Lawson
 Merced County Fire Department
 Jeremy Rahn
 Office of Emergency Services
 Mike Harris
 District 1 Representative
 Ken Mitten, Vice Chairman
 District 2 Representative
 Vacant
 District 3 Representative
 Vacant
 District 4 Representative
 Dewayne Jones
 District 5 Representative
 Dr. Raffi Djevalikian
 E.R. Physician
 Vacant
 E.R. Physician
 Kraig Riggs
 Ambulance Company
 Representative
 Vacant
 Ambulance Company
 Representative
 Bryan Donnelly
 EMS Educator
 Chuck Mosley
 Law Enforcement
 Representative
 Jeff Buttici
 C.H.P. Representative
 Jeff Pate, RN
 Hospital Representative
 Tim Marrison
 Fire Service Representative
 Rob Smith
 Field Personnel Representative
 Jeff Cole
 Field Personnel Representative
 Theresa Azevedo, RN, BSN
 E.R. Nurse

<u>Meeting Attachments</u>	<u>Agenda</u>	<u>Responsible Party</u>
	1. Call to Order – Pledge of Allegiance	J. O'Banion
	2. Introductions	J. O'Banion
	3. Public Forum <i>(Public opportunity to speak on any matter of public interest within the committee's jurisdiction)</i>	J. O'Banion
	4. Quorum Status Check (9 Members Required)	J. O'Banion
	5. Approval of the Agenda (Action)	J. O'Banion
A – April 6, 2016 EMCC Meeting Minutes	6. Approval of the April 6, 2016 EMCC Meeting Minutes (Action)	J. O'Banion
	7. EMS Agency Reports (Info)	J. O'Banion
	a) Page, Wolfberg & Wirth EMS System Review Project	D. Wolfberg
B – Response Time Compliance	b) Response Time Compliance Reporting	J. Clark/K. Grassi R. Duran
	8. Informational Items:	
	a) EMCC Membership Update (Info)	J. Clark
	b) Air Ambulance RFP Update (Info)	J. Clark/K. Grassi
C – EMCC Membership Update	c) EMS System Enhancement Funds Policy (Info)	J. Clark
	9. Round Table (Discussion)	All
D – EMS Policy #132; EMS System Enhancement Funds	10. Next EMCC Meeting is October 5, 2016 (Info)	J. O'Banion
	11. Adjournment (Action)	J. O'Banion

All meeting materials including the Meeting Attachments A – D may be obtained by contacting:

James Clark, EMS Administrator
 Merced County EMS Agency
 260 E. 15th Street, Merced, CA 95341, PH: (209) 381-1250
 Or Download: <http://www.co.merced.ca.us/index.aspx?NID=584>



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Attachment #A

Emergency Medical Care Committee MEETING MINUTES April 6, 2016

Committee Members Present: Merced County Supervisor Jerry O'Banion, Tim Marrison, Los Banos Fire Department, Jeff Cole, Merced City Fire Department, Ken Mitten, District 2, Mark Lawson, CAL FIRE, Theresa Azevedo, E.R. Nurse, Mercy Medical Center, Rob Smith, SEMSA, Bryan Donnelly, Merced College, Kraig Riggs, SEMSA, Timothy Livermore, Merced County Department of Public Health.

Ex-Officio Members Present: Kathleen Grassi, LEMSAs Director, Dr. Ajinder Singh, EMS Medical Director.

Committee Members Absent: Jeremy Rahn, CAL FIRE, Mike Harris, District 1, Jeff Pate, Los Banos Memorial Hospital, Dewayne Jones, District 5, Chuck Mosley, CHP, Dr. Raffi Djevalikian, E.R. Physician, Mercy Medical Center, Jeff Butticci, CHP.

EMS Agency Staff Present: James Clark, EMS Administrator, Ron Duran, EMS Specialist, Frank Romero, Office Assistant III, Ileisha Sanders, Supervising Health Educator.

Guests Present: Steve Melander, SEMSA, Patrick Smith, SEMSA, Richard Murdock, Mountain-Valley EMS, Brian Neely, CAL FIRE, DeeAnn Dion, SEMSA, Billy Alcorn, Merced City Fire Department, Crystal Aguilar, Mercy Medical Center, Philip Brown, Mercy Medical Center.

Call to Order: Supervisor Jerry O'Banion called the meeting to order at 12:21PM. All rose for the reciting of the Pledge of Allegiance; introductions were made and all were welcomed.

Public Forum: No comments from the public were made and the forum was closed.

Quorum Status Check (9 members required): A Quorum of EMCC voting members is present.

Approval/Additions/Deletions of the Agenda (Action): A Motion was made by Rob Smith to accept the agenda; the motion was seconded by Kraig Riggs. The agenda was approved by unanimous vote.

Approval of the October 7, 2015 Meeting Minutes (Action): A Motion was made by Rob Smith to accept the meeting minutes; the motion was seconded by Tim Marrison. The meeting minutes were approved by unanimous vote.

Approval of the January 6, 2016 Meeting Minutes (Action): A Motion was made by Rob Smith to accept the meeting minutes; the motion was seconded by Bryan Donnelly. The meeting minutes were approved by unanimous vote.

EMS Agency Reports:

Ron Duran (M4C): Ron reported to the committee on M4C air and ground ambulance activity for the months of January-June 2015.

Ron Duran (Ambulance Inspection Report): Three ambulance inspections were conducted during last Quarter. One discrepancy was noted and it was corrected on site.

Dr. Ajinder Singh (EMS Medical Director Report): Dr. Singh presented a short video of the use of an Automated External Defibrillator (AED). Dr. Singh expressed his positive opinion of the success rates of AED use and recommends the placement of AEDs in the communities of Merced County.

Approval of the EMS Agency Reports (Action): A Motion was made by Bryan Donnelly to accept the reports; the motion was seconded by Rob Smith. The reports were approved by unanimous vote.

Subcommittee Reports:

Jim Clark (EMCC Policy & Procedure): Jim reported that the Policy and Procedure subcommittee did not meet during last Quarter. The subcommittee is still without a Chair Person.

Bryan Donnelly (EMS Assessment Subcommittee): Bryan reported the current status of the EMS assessment subcommittee and the need for more information to accomplish the subcommittee's task of developing an annual EMS System report.

Jim Clark (EMS System Enhancement Funds Policy): Jim reviewed the new policy that has been developed for EMS System Enhancement funding. Jim requested EMCC action to accept the policy as presented or to send it back to the EMS Agency for further revision.

Approval of the EMS System Enhancement Funds Policy Draft for Board Consideration (Action): A Motion was made by Theresa Azevedo to accept the EMS System Enhancement Funds policy as presented; the motion was seconded by Bryan Donnelly and approved by unanimous vote.

Jim Clark (EMCC Membership Update): Jim informed the committee of three new members, Jeff Cole, Theresa Azevedo and LT. Chuck Mosely. Jim mentioned the current vacancies in Supervising District 3 and 4 as well as the ER Physician for Los Banos Memorial and finally a Field Rep to replace Rob Smith.

Jim Clark (Air Ambulance Contract): Jim reported that the Air Methods contract has been extended to September 30, 2016. Jim also reported that a Request for Proposals for Air Ambulance Providers is in process with plans to have providers in place no later than October 1, 2016.

Steve Melander (EMS System Report): Steve presented a power point review identifying financial and demographic changes that have recently occurred in Merced County. Steve discussed how these changes have and are affecting the local EMS System.

Round Table (Discussion): The Committee welcomed the new members of the EMCC.

Adjournment (Action): A Motion was made by Rob Smith to adjourn the meeting; the motion was seconded by Kraig Riggs. The action was approved by unanimous vote; Supervisor Jerry O'Banion adjourned the meeting at 2:10PM.

The Next EMCC meeting will be held July 6, 2016 - 12PM

Attachment #B

Response Time Compliance – Ground & Air Ambulance Providers

Ground: January, February, March, 2016

Air: January, February, March 2015

January 2016



Merced County - Riggs Response and Transport Summary

Period: 01/01/2016 thru 01/31/2016

Area	Priority	Calls For Service	Calls For Service % by Area	Cancel Enroute	Cancel AtScene	Calls Resulting in Transport	% Calls Resulting in Transport	Transport % by Area	Total # Units Transporting	Avg Response Time	Avg Call Duration Non TX	Avg Call Duration TX
Low Call Density	P1-REQUEST FIRE	64	2.34%	10	10	44	68.75%	2.06%	44	00:14:22	00:08:47	01:09:16
	P2-CODE 3	86	3.14%	28	29	29	33.72%	1.36%	36	00:11:58	00:13:41	00:32:29
	P3-CODE 2	29	1.06%	3	3	23	79.31%	1.08%	23	00:14:56	00:04:21	01:15:36
Total Low Call Density		179	6.54%	41	42	96	53.63%	4.49%	103	00:13:45	00:08:56	00:59:07
High Call Density	P1-REQUEST FIRE	891	32.54%	32	134	725	81.37%	33.89%	728	00:07:02	00:04:49	00:58:24
	P2-CODE 3	774	28.27%	78	167	529	68.35%	24.73%	543	00:06:52	00:05:30	00:49:04
	P3-CODE 2	583	21.29%	18	81	484	83.02%	22.63%	486	00:09:31	00:04:09	01:00:47
	P4-TRANSFER <60 MINS	256	9.35%	2	2	252	98.44%	11.78%	252	00:22:22	00:00:20	02:02:18
	P5-CCT TRANSFER <90 MINS	25	0.91%	0	2	23	92.00%	1.08%	23	00:27:13	00:07:02	03:40:41
	P7-OUT OF CO TXFR	30	1.10%	0	0	30	100.00%	1.40%	30	00:22:48	00:00:00	06:14:42
Total High Call Density		2559	93.46%	130	386	2043	79.84%	95.51%	2062	00:15:58	00:03:38	02:27:39
Total		2738	100.00%	171	428	2139	78.12%	100.00%	2165	00:15:14	00:05:24	01:58:09



Merced County - Riggs P1 - P4 Response Time Compliance Summary

Period: Jan 2016

Area	Priority	Total Volume	Do Not Count	Adjusted Total Volume	Gross Exceptions	Pending Corrections Req	Pending Exemptions Req	Exemptions Approved	Compliance Calculated Responses	Chargeable Late Responses	Compliance	Compliance Period Start	Compliance Period End
Low Call Density	P1-REQUEST FIRE	163	1	162	14	0	0	6	156	8	94.87%	2015-11-01	2016-01-31
	P2-CODE 3	86	0	86	8	0	0	3	83	5	93.98%	2016-01-01	Not Complete
	P3-CODE 2	29	0	29	0	0	0	0	29	0	100.00%	2016-01-01	Not Complete
High Call Density	P1-REQUEST FIRE	891	0	891	104	0	0	17	874	87	90.05%	2016-01-01	2016-01-31
	P2-CODE 3	774	0	774	79	0	0	17	757	62	91.81%	2016-01-01	2016-01-31
	P3-CODE 2	583	0	583	42	0	0	8	575	34	94.09%	2016-01-01	2016-01-31
Priority-4	P4/P6/P7	376	0	376	34	0	0	11	365	23	93.70%	2016-01-01	2016-01-31



Merced County - Riggs P1 - P4 Compliance Penalty Report

Period: Jan 2016

Response Time Penalty Assessment											
Area	Priority	Area Compliance	Out of Compliance Fine	Total Inc Count	Late Responses	Outlier Response Fine	Consecutive Periods Out of Compliance	Out of Compliance Count for 12 Periods	Total Fine Assessment	Responses From	Responses To
Low Call Density	P1-REQUEST FIRE	94.87%		156	8	\$0	0	0	\$0	2015-11-01	2016-01-31
	P2-CODE 3	93.98%		83	5	\$0	0	0	\$0	2016-01-01	Not Complete
	P3-CODE 2	100.00%		29	0	\$0	0	0	\$0	2016-01-01	Not Complete
Priority-4	P4/P6/P7	100.00%		2	0	\$0	0	0	\$0	2015-01-01	Not Complete
	P4/P6/P7	93.70%		365	23	\$4,000	0	2	\$4,000	2016-01-01	2016-01-31
High Call Density	P1-REQUEST FIRE	90.05%		874	87	\$27,000	0	2	\$27,000	2016-01-01	2016-01-31
	P2-CODE 3	91.81%		757	62	\$27,000	0	3	\$27,000	2016-01-01	2016-01-31
	P3-CODE 2	94.09%		575	34	\$6,750	0	0	\$6,750	2016-01-01	2016-01-31
							TOTAL		\$64,750		

February 2016



Merced County - Riggs Response and Transport Summary

Period: 02/01/2016 thru 02/29/2016

Area	Priority	Calls For Service	Calls For Service % by Area	Cancel Enroute	Cancel AtScene	Calls Resulting in Transport	% Calls Resulting in Transport	Transport % by Area	Total # Units Transporting	Avg Response Time	Avg Call Duration Non TX	Avg Call Duration TX
Low Call Density	P1-REQUEST FIRE	57	2.06%	3	10	44	77.19%	1.99%	45	00:13:54	00:07:46	01:13:45
	P2-CODE 3	62	2.24%	14	13	35	56.45%	1.59%	37	00:11:54	00:08:14	00:52:39
	P3-CODE 2	29	1.05%	2	6	21	72.41%	0.95%	21	00:16:07	00:07:21	01:07:52
Total Low Call Density		148	5.34%	19	29	100	67.57%	4.53%	103	00:13:58	00:07:47	01:04:45
High Call Density	P1-REQUEST FIRE	882	31.81%	34	132	716	81.18%	32.44%	721	00:06:51	00:04:49	00:58:28
	P2-CODE 3	722	26.04%	76	157	489	67.73%	22.16%	499	00:06:44	00:05:33	00:51:05
	P3-CODE 2	580	20.92%	22	88	470	81.03%	21.30%	474	00:09:41	00:04:56	01:00:45
	P4-TRANSFER <60 MINS	272	9.81%	0	2	270	99.26%	12.23%	272	00:14:23	00:00:09	01:56:41
	P6-TRANSFER >120 MINS	141	5.08%	0	7	134	95.04%	6.07%	134	-00:15:49	-00:02:12	01:15:04
	P7-OUT OF CO TXFR	28	1.01%	0	0	28	100.00%	1.27%	28	00:16:48	00:00:00	05:56:32
Total High Call Density		2625	94.66%	132	386	2107	80.27%	95.47%	2128	00:06:26	00:02:12	01:59:46
Total		2773	100.00%	151	415	2207	79.59%	100.00%	2231	00:08:57	00:04:04	01:41:26



Merced County - Riggs P1 - P4 Response Time Compliance Summary

Period: Feb 2016

Area	Priority	Total Volume	Do Not Count	Adjusted Total Volume	Gross Exceptions	Pending Corrections Req	Pending Exemptions Req	Exemptions Approved	Compliance Calculated Responses	Chargeable Late Responses	Compliance	Compliance Period Start	Compliance Period End
Low Call Density	P1-REQUEST FIRE	57	0	57	7	0	0	2	55	5	90.91%	2016-02-01	Not Complete
	P2-CODE 3	148	0	148	12	0	0	7	141	5	96.45%	2016-01-01	2016-02-29
	P3-CODE 2	58	0	58	0	0	0	0	58	0	100.00%	2016-01-01	Not Complete
High Call Density	P1-REQUEST FIRE	882	0	882	95	0	0	13	869	82	90.56%	2016-02-01	2016-02-29
	P2-CODE 3	722	0	722	83	1	0	18	704	65	90.77%	2016-02-01	2016-02-29
	P3-CODE 2	580	0	580	42	0	2	5	575	37	93.57%	2016-02-01	2016-02-29
Priority-4	P4/P6/P7	441	0	441	43	0	3	5	436	38	91.28%	2016-02-01	2016-02-29



Merced County - Riggs P1 - P4 Compliance Penalty Report

Period: Feb 2016

Response Time Penalty Assessment												
Area	Priority	Area Compliance	Out of Compliance Fine	Total Inc Count	Late Responses	Outlier Response Fine	Consecutive Periods Out of Compliance	Out of Compliance Count for 12 Periods	Total Fine Assessment		Responses From	Responses To
Low Call Density	P1-REQUEST FIRE	90.91%		55	5	\$0	0	0	\$0		2016-02-01	Not Complete
	P2-CODE 3	96.45%		141	5	\$1,000	0	0	\$1,000		2016-01-01	2016-02-29
	P3-CODE 2	100.00%		58	0	\$0	0	0	\$0		2016-01-01	Not Complete
Priority-4	P4/P6/P7	100.00%		2	0	\$0	0	0	\$0		2015-01-01	Not Complete
	P4/P6/P7	91.28%		436	38	\$7,500	0	1	\$7,500		2016-02-01	2016-02-29
High Call Density	P1-REQUEST FIRE	90.56%		869	82	\$22,500	0	4	\$22,500		2016-02-01	2016-02-29
	P2-CODE 3	90.77%		704	65	\$13,000	0	3	\$13,000		2016-02-01	2016-02-29
	P3-CODE 2	93.57%		575	37	\$6,750	0	1	\$6,750		2016-02-01	2016-02-29
							TOTAL		\$50,750			

March 2016



Merced County - Riggs Response and Transport Summary

Period: 03/01/2016 thru 03/31/2016

Area	Priority	Calls For Service	Calls For Service % by Area	Cancel Enroute	Cancel AtScene	Calls Resulting in Transport	% Calls Resulting in Transport	Transport % by Area	Total # Units Transporting	Avg Response Time	Avg Call Duration Non TX	Avg Call Duration TX
Low Call Density	P1-REQUEST FIRE	63	2.21%	5	15	43	68.25%	1.93%	44	00:11:39	00:08:16	01:02:56
	P2-CODE 3	82	2.87%	24	30	28	34.15%	1.26%	36	00:12:32	00:17:32	00:30:58
	P3-CODE 2	46	1.61%	7	13	26	56.52%	1.17%	26	00:14:30	00:10:24	00:44:06
Total Low Call Density		191	6.69%	36	58	97	50.79%	4.36%	106	00:12:54	00:12:04	00:46:00
High Call Density	P1-REQUEST FIRE	933	32.67%	34	164	735	78.78%	33.00%	740	00:06:58	00:05:03	00:52:46
	P2-CODE 3	799	27.98%	64	162	573	71.71%	25.73%	588	00:06:38	00:04:39	00:49:18
	P3-CODE 2	593	20.76%	22	86	485	81.79%	21.78%	486	00:09:14	00:03:53	00:53:32
	P4-TRANSFER <60 MINS	293	10.26%	0	3	290	98.98%	13.02%	290	00:14:20	-00:00:39	01:50:26
	P5-CCT TRANSFER <90 MINS	19	0.67%	0	0	19	100.00%	0.85%	19	00:40:42	00:00:00	03:24:40
	P7-OUT OF CO TXFR	28	0.98%	0	0	28	100.00%	1.26%	28	00:17:58	00:00:00	06:29:20
Total High Call Density		2665	93.31%	120	415	2130	79.92%	95.64%	2151	00:15:58	00:02:09	02:23:20
Total		2856	100.00%	156	473	2227	77.98%	100.00%	2257	00:14:57	00:05:28	01:50:54



Merced County - Riggs P1 - P4 Response Time Compliance Summary

Period: Mar 2016

Area	Priority	Total Volume	Do Not Count	Adjusted Total Volume	Gross Exceptions	Pending Corrections Req	Pending Exemptions Req	Exemptions Approved	Compliance Calculated Responses	Chargeable Late Responses	Compliance	Compliance Period Start	Compliance Period End
Low Call Density	P1-REQUEST FIRE	120	0	120	9	0	0	3	117	6	94.87%	2016-02-01	2016-03-31
	P2-CODE 3	82	0	82	5	0	1	1	81	4	95.06%	2016-03-01	Not Complete
	P3-CODE 2	104	0	104	3	0	0	1	103	2	98.06%	2016-01-01	2016-03-31
High Call Density	P1-REQUEST FIRE	933	0	933	107	0	1	16	917	91	90.08%	2016-03-01	2016-03-31
	P2-CODE 3	799	0	799	88	0	2	13	786	75	90.46%	2016-03-01	2016-03-31
	P3-CODE 2	593	0	593	35	0	2	0	593	35	94.10%	2016-03-01	2016-03-31
Priority-4	P4/P6/P7	449	0	449	36	0	0	2	447	34	92.39%	2016-03-01	2016-03-31



Merced County - Riggs P1 - P4 Compliance Penalty Report

Period: Mar 2016

Response Time Penalty Assessment												
Area	Priority	Area Compliance	Out of Compliance Fine	Total Inc Count	Late Responses	Outlier Response Fine	Consecutive Periods Out of Compliance	Out of Compliance Count for 12 Periods	Total Fine Assessment		Responses From	Responses To
Low Call Density	P1-REQUEST FIRE	94.87%		117	6	\$0	0	0	\$0		2016-02-01	2016-03-31
	P2-CODE 3	95.06%		81	4	\$0	0	0	\$0		2016-03-01	Not Complete
	P3-CODE 2	98.06%		103	2	\$750	0	0	\$750		2016-01-01	2016-03-31
Priority-4	P4/P6/P7	100.00%		2	0	\$0	0	0	\$0		2015-01-01	Not Complete
	P4/P6/P7	92.39%		447	34	\$9,500	0	2	\$9,500		2016-03-01	2016-03-31
High Call Density	P1-REQUEST FIRE	90.08%		917	91	\$27,000	0	3	\$27,000		2016-03-01	2016-03-31
	P2-CODE 3	90.46%		786	75	\$22,000	0	3	\$22,000		2016-03-01	2016-03-31
	P3-CODE 2	94.10%		593	35	\$6,000	0	0	\$6,000		2016-03-01	2016-03-31
							TOTAL		\$65,250			

January 2015

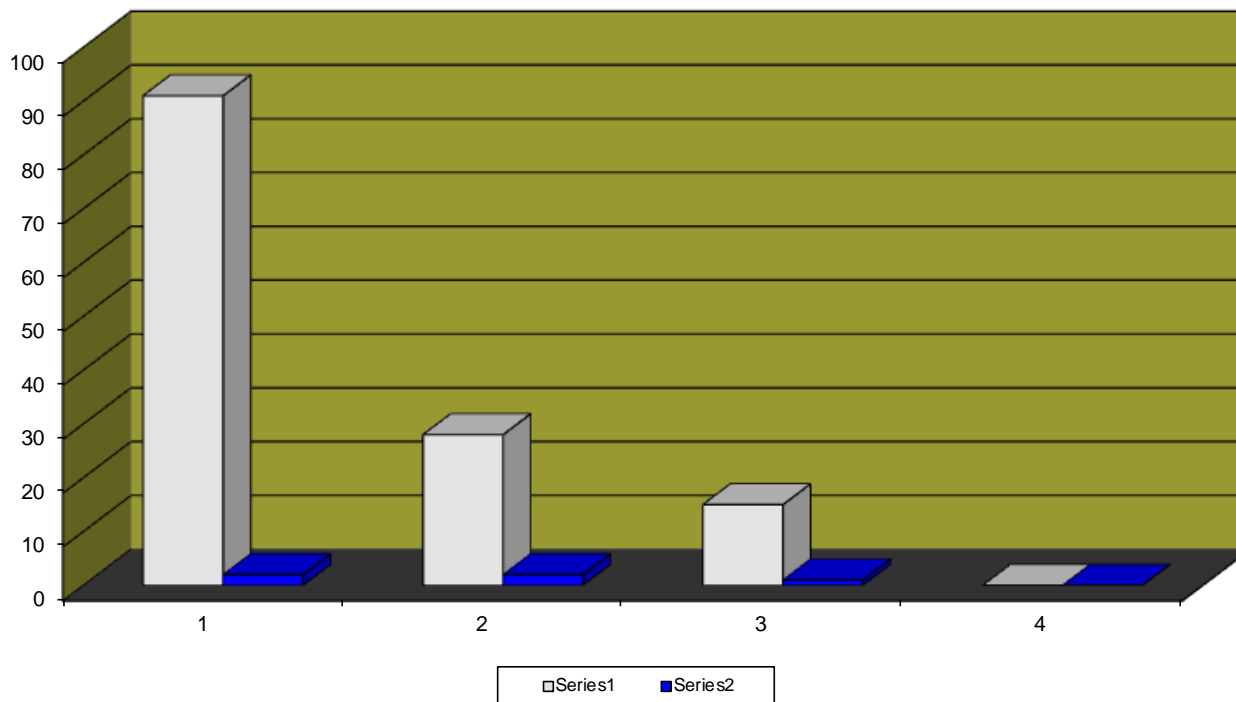
Air

Riggs Air-1 Monthly Report - January 2015

Compliance Data Only

Grid Designation	Responses	Exceptions	% Comply	Txports	Non-Txports	% Txports	Allowances
16 Min grids	91	2	97.80%	4	87	4.40%	5
21 Min grids	28	2	92.86%	3	25	10.71%	3
26 Min grids	15	1	93.33%	1	14	6.67%	0
30 Min grids	0	0	0.00%	0	0	0.00%	0
Total	134	5	96.27%	8	126	5.97%	8

January 2015 Compliance



Mercy-Air Response Time Exceptions

Jan-15

Flight #	Date	Start Time	Type/Reason for Allowance	Grid	RRT (<)	RT	Comments	Action
15-236	01/201/2015	12:28:32	No Late	1204	16	16	Confirmed by Detailed Response Report	Grant
15-391	1/1/2015	20:10:46	Incorrect At Scene time. Actual At Scene Time = 20:30:06 - Call Aborted at 20:32:45 - Not Late	1394	21	22	Confirmed by Detailed Response Report	Grant
15-2700	1/5/2015	14:55:25	Stand by Launch - Released at 15:04:31 - Aborted = 15:19:03 - Not Late	633	16	24	Confirmed by Detailed Response Report	Grant
15-10453	1/16/2015	18:40:27	Incident originally Declined due to Weather _ Call then Accepted by Mercy-Air 31 at 18:46:19 and Unit At Scene 19:11:14	1523	21	30	Confirmed by Detailed Response Report	Not Grant
14-195309	1/21/2015	10:23:00	Incident originally Declined due to Weather - Call then Accepted by Mercy-Air 31 at 10:35:12 and Unit Aborted at 10:45:24 - Not Late	664	16	19	Confirmed by Detailed Response Report	Grant
15-16842	1/30/2015	17:37:45	Stand by Launch - Released at 17:45:00 - At Scene 17:55:05 - Not Late	546	16	17	Confirmed by Detailed Response Report	Grant
15-16399	1/31/2015	21:46:48	Incident originally Declined due to Weather _ Call then Accepted by Mercy-Air 31 at 21:53:00 and Unit Aborted at 22:09:12 - Not Late	511	21	22	Confirmed by Detailed Response Report	Grant
15-16070	1/31/2015	8:18:46	Incident originally Declined due to Weather _ Call then Accepted by Mercy-Air 31 at 08:25:40 and Unit Aborted at 08:37:00 - Not Late	1412	16	18	Confirmed by Detailed Response Report	Grant

February 2015

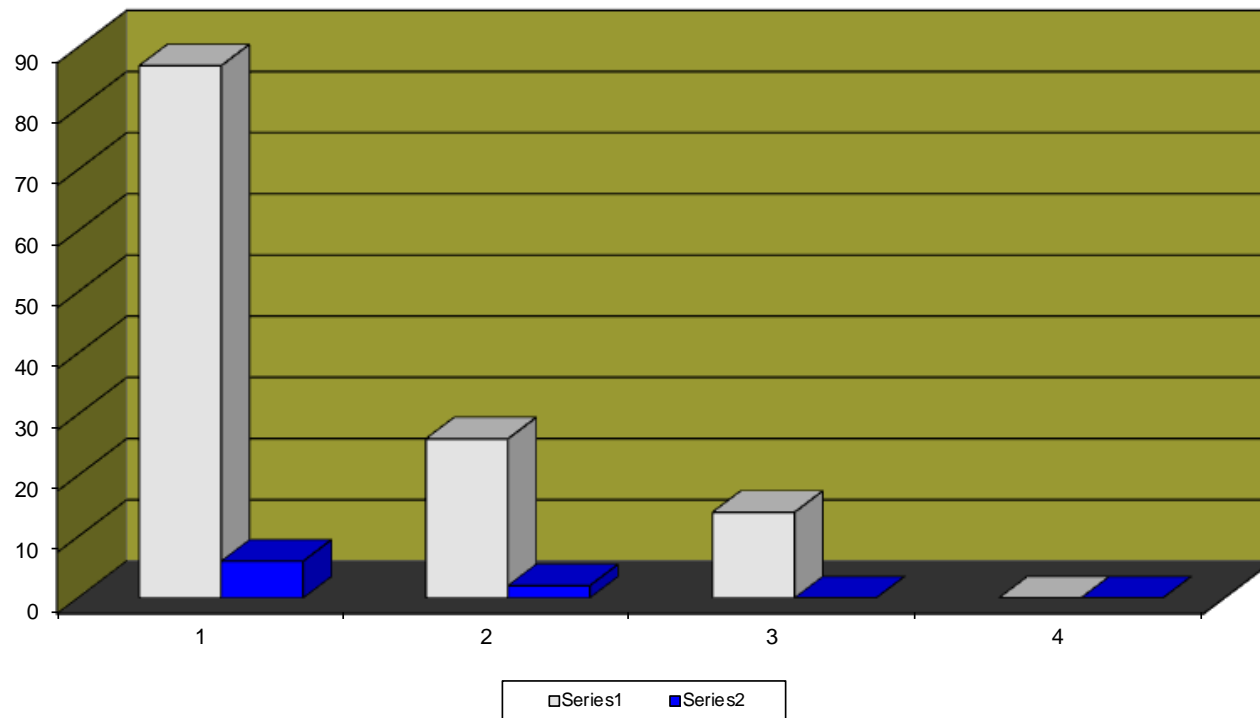
Air

Riggs Air-1 Monthly Report - February 2015

Compliance Data Only

Grid Designation	Responses	Exceptions	% Comply	Txports	Non-Txports	% Txports	Allowances
16 Min grids	87	6	93.10%	17	70	19.54%	9
21 Min grids	26	2	92.31%	3	23	11.54%	0
26 Min grids	14	0	100.00%	0	14	0.00%	0
30 Min grids	0	0	0.00%	0	0	0.00%	0
Total	127	8	93.70%	20	107	15.75%	9

February 2015 Compliance



Mercy-Air Response Time Exceptions

Feb-15

Flight #	Date	Start Time	Type/Reason for Allowance	Grid	RRT (<)	RT	Comments	Action
15-20267	2/7/2015	20:31:37	Not Late	155	16	16	Confirmed by Detailed Response Report	Grant
15-21969	2/10/2015	16:51:27	On Another Flight	538	16	24	Confirmed by Detailed Response Report	Grant
15-21930	2/10/2015	15:44:39	Not Late	454	16	16	Confirmed by Detailed Response Report	Grant
15-23108	2/12/2015	16:12:55	On Another Flight	370	16	34	Confirmed by Detailed Response Report	Grant
15-25158	2/16/2015	19:21:40	Stand by Launch - Released at 19:31:00 - At Scene 19:43:25 - Not Late	537	16	22	Confirmed by Detailed Response Report	Grant
15-24911	2/16/2015	9:04:06	Incident originally Declined because crew on Grnd Tx. Mercy-Air 31 Accepted at 09:07:53 and Unit At Scene 09:28:10	498	16	24	Confirmed by Detailed Response Report	Not Grant
15-29316	2/24/2015	0:24:06	Stand by Launch - Released at 00:27:00 - At Scene 00:40:37	456	16	17	Confirmed by Detailed Response Report	Grant
15-30312	2/25/2015	19:03:29	Stand by Launch - Released at 19:13:00 - At Scene 19:26:01	544	16	22	Confirmed by Detailed Response Report	Grant
15-30943	2/26/2015	21:27:59	Stand by Launch - Released at 21:34:00 - Aborted 21:50:45	456	16	21	Confirmed by Detailed Response Report	Grant

March 2015

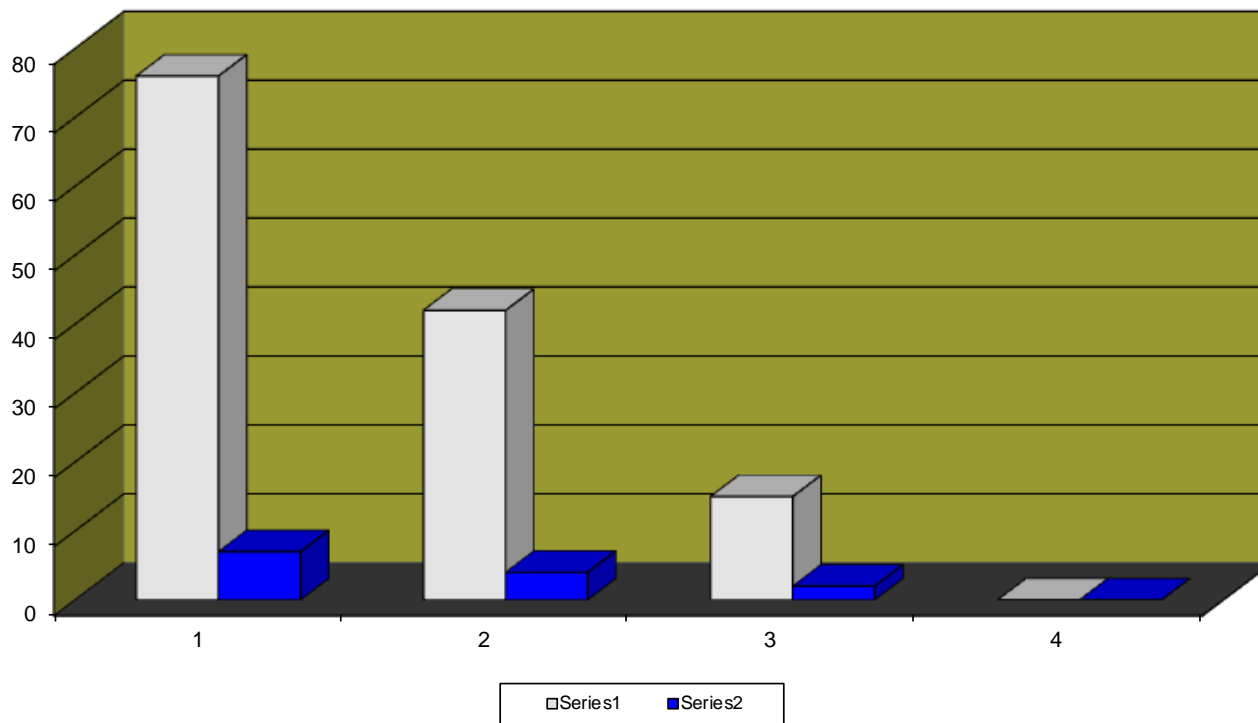
Air

Riggs Air-1 Monthly Report - March 2015

Compliance Data Only

Grid Designation	Responses	Exceptions	% Comply	Txports	Non-Txports	% Txports	Allowances
16 Min grids	76	7	90.79%	17	59	22.37%	7
21 Min grids	42	4	90.48%	4	38	9.52%	0
26 Min grids	15	2	86.67%	3	12	20.00%	1
30 Min grids	0	0	0.00%	0	0	0.00%	0
Total	133	13	90.23%	24	109	18.05%	8

March 2015 Compliance



Mercy-Air Response Time Exceptions

Mar-15

Flight #	Date	Start Time	Type/Reason for Allowance	Grid	RRT (<)	RT	Comments	Action
15-32357	3/1/2015	14:34:28	Out of Service - Maintenance - Mercy-Air 31 Responded	1531	26	36	Confirmed by Detailed Response Report	Not Grant
15-36445	3/8/2015	20:01:34	Riggs Air-1 On a Mutual Aid Flight to fresno County	456	16	23	Confirmed by Detailed Response Report	Grant
15-37723	3/10/2015	16:29:02	Riggs Air-1 On Another Scene Flight	500	16	24	Confirmed by Detailed Response Report	Grant
15-39933	3/14/2015	17:03:34	Stand by Launch - Released at 17:36:22 - At Scene 17:27:27	379	16	24	Confirmed by Detailed Response Report	Grant
15-39988	3/14/2015	18:39:09	Riggs Air-1 On Another Flight	1449	26	29	Confirmed by Detailed Response Report	Grant
15-44141	3/21/2015	19:26:16	Stand by Launch - Released at 19:38:16 - At Scene 19:52:51	370	16	28	Confirmed by Detailed Response Report	Grant
15-43784	3/21/2015	3:52:15	RDVU with Ground Unit at Base - Not Late	671	16	17	Confirmed by Detailed Response Report	Grant
15-49384	3/30/2015	14:25:03	Riggs Air-1 On Another Flight	155	16	24	Confirmed by Detailed Response Report	Grant
15-49749	3/31/2015	8:31:01	Stand by Launch - Released at 08:43:00 - At Scene 08:54:32	677	16	24	Confirmed by Detailed Response Report	Grant

Quarter #1 2016

P5 (CCT)



Merced County - Riggs Response and Transport Summary

Period: 01/01/2016 thru 03/31/2016

Area	Priority	Calls For Service	Calls For Service % by Area	Cancel Enroute	Cancel AtScene	Calls Resulting in Transport	% Calls Resulting in Transport	Transport % by Area	Total # Units Transporting	Avg Response Time	Avg Call Duration Non TX	Avg Call Duration TX
Low Call Density			0.00%				--	0.00%		00:00:00	00:00:00	00:00:00
Total Low Call Density			0.00%				--	0.00%		00:00:00	00:00:00	00:00:00
High Call Density	P5-CCT TRANSFER <90 MINS	62	100.00%	0	2	60	96.77%	100.00%	60	00:36:22	00:02:46	03:54:05
Total High Call Density		62	100.00%	0	2	60	96.77%	100.00%	60	00:36:22	00:02:46	03:54:05
Total		62	100.00%	0	2	60	96.77%	100.00%	60	00:36:22	00:02:46	03:54:05



Merced County - Riggs CCT P5 Compliance Report

Period: Jan 01 2016 to Mar 31 2016

Zone	Priority	Total Volume	Do Not Count	Adjusted Total Volume	Gross Exceptions	Exemptions Approved	Compliance Calculated Responses	Chargeable Late Responses	Compliance
Priority-5	P5/P9	62	0	62	1	0	62	1	98.39%



Merced County - Riggs Exemption Reasons Report

Period: thru January 1, 2016 to March 31, 2016

Exemption Reason Count: 0



Merced County - Riggs CCT P5 Compliance Penalty Report

Period: Jan 01 2016 to Mar 31 2016

Response Time Penalty Assessment									
Area	Priority	Compliance	Out of Compliance Fine	Total Inc Count	Late Responses	Outlier Response Fine	Total Fine Assessment	Responses From	Responses To
Priority-5	P5/P9	98.39%		62	1	\$0	\$0	2016-01-01	Not Complete
							\$0		



DEPARTMENT OF PUBLIC HEALTH

Emergency Medical Services Agency

Kathleen Grassi, RD, MPH
*Director of Public Health
LEMSA Director*

Ajinder Singh, MD CPE
EMS Medical Director

James Clark, MICP
EMS Administrator, MHOAC

ATTACHMENT #C

July 6, 2016

To: Emergency Medical Care Committee

From: James Clark, EMS Administrator 

Subject: Emergency Medical Care Committee Membership Update

The following EMCC memberships remain vacant:

- E.R. Physician
- District 3 Representative
- District 4 Representative
- Field Personnel Representative, EMT or EMT-P

New Members:

- None to Report



DEPARTMENT OF PUBLIC HEALTH

Emergency Medical Services Agency

Attachment #D

POLICY #132.00

TITLE: **MERCED COUNTY EMS SYSTEM ENHANCEMENT FUNDS**

APPROVED: ON-FILE

EMS Administration: Kathleen Grassi, R.D., MPH

ON-FILE

EMS Medical Director: Ajinder Singh, MD CPE

EFFECTIVE DATE: 5/2016

REVISION DATE: N/A

REVIEW DATE: 5/2018

PAGE: 1 of 4

Authority: Merced County Code, Title 9 General Health and Safety, Chapter 9.44 Regulation of Ambulance Service and Convalescent Transport Service, Section 9.44.030, Establishment of Local Emergency Medical Services Agency and Emergency Medical Services System; California Health and Safety Code Section 1797.272; and Pre-hospital Emergency Medical Care Personnel Act as set forth in Division 2.5 of the California Health and Safety Code.

Definitions: *Emergency Medical Services (EMS) System Enhancement Funds* – means the fines generated from Merced County Ambulance Service Providers’ contractual noncompliance.

Merced County Emergency Medical Care Committee (EMCC) – Formed by Board of Supervisors Order June 25, 1968, the Emergency Medical Care Committee serves as an advisory committee to the Board of Supervisors and the Merced County Emergency Medical Services Agency on emergency medical services related matters.

Public Agency - means a governmental publicly-owned EMS stakeholder within the Merced County EMS System.

Ineligible Ambulance Service Provider – means a non-governmental privately-owned for-profit or not-for-profit Ambulance Service Provider from which contractual noncompliance fines are levied and collected by the Merced County EMS Agency.

Eligible Agency – means a public agency EMS stakeholder and public or private hospital within the Merced County EMS System.

Purpose: To establish a process for the use of Merced County Emergency Medical Services (EMS) System Enhancement Funds.

Policy: The Merced County EMS System Enhancement Funds exist as a result of the fines assessed and collected from Merced County Ambulance Service Providers for contractual noncompliance. Response time compliance standards are established through contractual agreements between Merced County and Merced County Ambulance Service Providers. The objective is to encourage response time compliance and thereby improve patient care for the community. Fines generated from noncompliance issues are used for the administration of the Emergency Medical Services System and to enhance the EMS System within Merced County.

1. Funds shall be allocated to projects that support the following priorities:
 - A. Administration of the Emergency Medical Services System by the Merced County Emergency Medical Services Agency.
 - B. Projects that support the recommendations found in the annual report of the Emergency Medical Care Committee’s EMS Assessment Subcommittee.
 - C. Communications system enhancements.
 - D. EMS training.
 - E. Equipment needed for new standards of ALS or BLS scope of practice.
 - F. Purchases that benefit or enhance EMS services in Merced County on a system-wide basis.
 - G. EMS supplies and equipment for special events or new training programs.
2. Direct payment of cash to stakeholders is not permitted.
3. Purchases will be made in accordance with Merced County purchasing requirements and policies.
4. The Merced County EMS System Enhancement Fund shall maintain a minimum reserve balance of \$75,000.
5. Ambulance Service Providers from which contractual noncompliance fines are levied and collected by the Merced County EMS Agency are ineligible to receive EMS System Enhancement Funds.
6. The EMS Agency shall provide an accounting of fund balance upon request.

Procedures:

- A. Prior to requesting EMS System Enhancement Funds, other sources of funding shall be attempted or exhausted e.g., agencies’ general fund or budget, State Homeland Security Grant Program (SHSGP), Public Health Emergency Preparedness grants (HPP, PHEP, Pan Flu).
- B. Proposed projects shall be in alignment with the recommendations found in the annual report of the Emergency Medical Care Committee’s EMS Assessment Subcommittee.
- C. An Eligible Agency may complete and submit an Application to Request Allocation of EMS System Enhancement Funds (Attachment A) to the Merced County EMS Agency. The application must include the following:
 - 1) Detailed description of the project.
 - 2) Amount requested with a detailed budget.

- 3) Other funding sources available.
 - 4) Justification for how the proposed project will enhance the Merced County EMS System.
 - 5) Supporting documentation, i.e., quotes, project analysis and planning documents.
- D. The EMS Agency shall review and assess the application's alignment with funding priorities and confer with the Local EMS Agency Director. When an application is determined eligible, the Agency will forward the application to the Emergency Medical Care Committee for their recommendation to the Agency of project approval or denial.
 - E. The EMS Agency retains final authority on project approval or denial.
 - F. Upon project approval, the Agency will confer with the applicant and develop a funding and purchasing plan.
 - G. Ownership of purchases funded by the Merced County Emergency Medical Services (EMS) System Enhancement Funds cannot be transferred to the end-user.
 - H. The end-user and County will sign an agreement for the receipt of the equipment. The end-user will be responsible for costs to maintain and repair the purchase.
 - I. For accounting purposes, all items purchased with EMS System Enhancement Funds shall be returned to the EMS Agency when damaged beyond repair, when the item becomes obsolete or when the product's useful service life has ended. Lost or stolen items that have been purchased with EMS System Enhancement Funds shall be reported to the EMS Agency as soon as practical.

TO: BOARD OF SUPERVISORS
THROUGH: COUNTY EXECUTIVE OFFICER
FROM: KATHLEEN GRASSI, R.D., M.P.H., DIRECTOR OF PUBLIC HEALTH
SUBJECT: Policy Emergency Medical Services System Enhancement Funds

SUMMARY:

On June 25, 1968 the Board of Supervisors (Board) established the Emergency Medical Care Committee (EMCC) which serves as an advisory committee to the Board and the Merced County Emergency Medical Services (EMS) Agency on emergency medical services related matters. Fines are assessed and funds are generated from Merced County Ambulance service provider's contractual noncompliance. These funds are to be used for administration and enhancement of the EMS System within Merced County. The EMCC has drafted policy #132 Merced County EMS System Enhancement Funds to establish a policy for the use of the funds which will be kept in Trust Fund #02989. The use of funds will require EMS agency approval, and shall be used for specific program priorities as set forth in the policy. Direct payments to stakeholders are not permitted, and Ambulance Service Providers from which contractual noncompliance fines are levied by EMS are ineligible to receive funds. The policy also requires the fund to maintain a minimum reserve balance of \$75,000 and establishes procedures and forms to use in order to access funds.

STAFFING IMPACT: None

FISCAL IMPACT: None

FUNDING SOURCE:

CONTRACT / RESOLUTION / ABSTRACT/OTHER SUBMITTED:

REVIEW:

Auditor-Controller CEO Counsel Admin Services

Department Contact: Liz Smith x1241

REQUEST/RECOMMENDATION/ACTION NEEDED:

1) Adopt Emergency Medical Services System Enhancement Fund Policy #132 to establish a policy for the use of Merced County Emergency Medical Services (EMS) System Enhancement Funds.

For Board Staff Only

Target Date: 5/3/16

BOARD ACTION: 5/3/2016

MCDANIEL / PEDROZO - APPROVED RECOMMENDATION

TO: HLTH