



## **BEHAVIORAL HEALTH AND RECOVERY SERVICES**

### **Vision**

Inspiring hope and recovery for those we serve as the premier provider for quality whole person care.

### **Mission Statement**

Behavioral Health and Recovery Services is committed to empowering our diverse community with hope, recovery, and wellness by providing comprehensive holistic care.

### **Values**

- Humility
- Integrity
- Compassion
- Innovation
- Customer Service
- Inclusion

## **Merced County Behavioral Health and Recovery Services**

### **Crisis Stabilization Unit (CSU):**

300 E. 15th Street  
Merced, CA 95341

Telephone Number: (209) 381-6800

Fax Number: (209) 381-6871

Hours of Services: 24/7

### **Triage Services:**

Merced

200 E. 15th Street  
Merced, CA 95341

Telephone Number: (209) 381-6800

Fax Number: (209) 725-3906

Hours of Services: 24/7

Los Banos

40 West G Street, Suite C  
Los Banos, CA 93635

Telephone Number: (209) 710-6100

Fax Number: (209) 827-2009

Hours of Services: 24/7

### **Mobile Crisis Response Team:**

200 E. 15th Street  
Merced, CA 95341

Telephone Number: (209) 381-6800

Fax Number: (209) 725-3906

Hours of Services: Mon-Sun 7am to  
7pm



Behavioral Health and Recovery  
Services

**Community  
Access to  
Recovery Services  
(CARS)**

**Crisis Programs :**

**Crisis  
Stabilization  
Unit (CSU)**

**Triage Services**

**Mobile Crisis  
Response Team  
(MCRT)**

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**COMMUNITY ACCESS  
TO  
RECOVERY SERVICES  
(CARS)  
Crisis Programs**

**TRIAGE SERVICES**

- BHRS Triage Staff respond to local emergency rooms within the cities of Los Banos and Merced.
- They provide crisis intervention services to determine need, aiming for lowest level of care possible.
- Triage staff respond to individuals within who are experiencing a psychiatric emergency and link them to appropriate services within our Merced County Behavioral Health and Recovery

Services or other community resources.

**CRISIS STABILIZATION UNIT  
(CSU)**

- The Crisis Stabilization Unit (CSU) is open 24 hours per day, 7 days per week.
- 24 Hour Crisis Response Service-Treatment services component include:
  - \* psychiatric risk assessments,
  - \* emergency screenings,
  - \* crisis interventions,
  - \* individual therapeutic interventions,
  - \* collateral interventions,
  - \* placement and transfer coordination to other PHFs.
- Crisis Stabilization provides services to any resident/non-resident of Merced County needing psychiatric care, either voluntarily or involuntarily, upon proper evaluation by the Crisis Stabilization Unit staff who have access to collaborate 24 hours per day, 7 days per week with a psychiatrist.

**MOBILE CRISIS  
RESPONSE TEAM (MCRT)**

- MCRT is designed to evaluate community member's needs early and determine the least restrictive environment safe enough to place or refer one to when struggling with a crisis situation.
- MCRT will aid and assist our community partners to focus on what they do best and not be constrained with issues of support beyond their scope or necessity.
- Law enforcement from Merced Police Department and Merced County Sheriff will request support from the MCRT team to respond within the community relating to mental health crisis situations.
- Prioritization will be considered based on imminent danger and crisis need.